



Managed Network Services

Delivering a stress-free and reliable network management service

MANAGED NETWORK SERVICES



A cost-effective, business-critical network management service, made easy through Sierra Wireless' turnkey Managed Network Services solution.

The Managed Network Services portfolio provides monitored network services with no upfront equipment purchase cost, guaranteed 99.9% uptime, all under a single vendor for one point of accountability. The offerings include:

Managed Network Services - Basic

This simple and hassle-free offering is designed for companies looking for a cost-effective backup cellular solution for non-critical systems like back-office operations, inventory management and HVAC controls.

Managed Network Services - Premium

This enhanced offering includes all the features of Basic along with Sierra Wireless' proactive monitoring, an increased service level agreement and additional options like equipment upgrades and managed security. This offering is designed for mission-critical applications like point of sale terminals, security monitoring and medical systems.

Managed Network Services - Pro

Developed for companies that need a primary gateway service, this offering includes all features in our Premium offering. In addition, it has a dual modem option on the XR router series, 5G data plans and more additional options to customize your management requirements to best suit your business needs.

Advantages of Managed Network Service



Sierra Wireless Managed Network Service, takes the stress out of managing your Internet access so you can focus on what matters most: managing and growing your business.



COST EFFECTIVE

- The Managed Network Services offerings flexibility means you can rent or purchase as your business requirements dictate.
- The rental option can lower initial investment and can help reduce the cost of using, managing and operating your network.



UNIQUE SERVICE LEVEL AGREEMENT

- Using Sierra Wireless hardware and software means timely security and firmware updates.
- Our team of friendly wireless experts are available 24/7/365 to help you solve any concerns you may have quickly and easily.



SIMPLIFIED OPERATIONS

- Using a single vendor for devices, connectivity and support, ensures your business-critical functionality.
- The Sierra Wireless staff proactively monitors network performance to deliver a guaranteed 99.9% connectivity uptime.

Sierra Wireless - Supporting Your Success

Sierra Wireless is committed to your success with these additional value added options:

- **Connectivity** – For enhanced flexibility and convenience, the Managed Network Services team has improved the portfolio with the capability to add Enhanced Carrier Connectivity with cross carrier pooling to your bundle. Or you can use your own carrier; the choice is yours.
- **5G Data Plans** – 5G has arrived to the Managed Network Services portfolio. Stay on top of this cutting edge technology with our Pro offering.

Visit the Managed Network Services page www.sierrawireless.com/MNS or email sales@sierrawireless.com for more information.

About Sierra Wireless

Sierra Wireless (NASDAQ: SWIR) (TSX: SW) is a leading IoT solutions provider that combines devices, network and software to unlock value in the connected economy. Companies globally are adopting IoT to improve operational efficiency, create better customer experiences, improve their business models and create new revenue streams. Whether it's a solution to help a business securely connect edge devices to the cloud, or a software/API solution to help manage processes associated with billions of connected assets, or a platform to extract real-time data to make the best business decisions, Sierra Wireless will work with you to create the right industry-specific solution for your next IoT endeavor. For more information, visit www.sierrawireless.com.