## AirLink® Complete Pro Focus on Your Business Rather Than Your Devices



# Manage and maintain devices with peace of mind

AirLink® Complete Pro is a subscription service that enables organizations to keep their fleet of devices operating as intended, while focusing on what matters most to their business, by letting the experts at Sierra Wireless take care of device monitoring.



### **Expertly Monitored Devices**

The experts at Sierra Wireless proactively monitor your fleet of devices deployed in the field to reduce the demands on your time and technical resources. Our experts will:

- Monitor device health and performance
- Monitor usage patterns
- Communicate and remotely manage firmware updates to keep devices up-to-date
- Set up device and usage alerts to suit your business and operational requirements
- Provide a monthly summary report on device health and usage.



#### Reduced Risk of Downtime

Sierra Wireless detects changes in usage patterns that can help identify a security vulnerability or rogue usage of your deployed AirLink® devices. Combined with Sierra Wireless's 24/7/365 technical support, you can achieve faster resolution of your issues.



#### **Industry-Leading Security**

With more than 25 years of IoT security experience, Sierra Wireless empowers enterprises to implement security best practices. Your device security is maintained with remotely managed firmware updates.



To learn more about AirLink® Complete Pro, please visit: sierrawireless.com/airlink-complete-pro

Sierra Wireless (NASDAQ: SWIR) (TSX: SW) is an IoT pioneer, empowering businesses and industries to transform and thrive in the connected economy. Customers Start with Sierra because we offer a device to cloud solution, comprised of embedded and networking solutions seamlessly integrated with our secure cloud and connectivity services. OEMs and enterprises worldwide rely on our expertise in delivering fully integrated solutions to reduce complexity, turn data into intelligence and get their connected priducts and services to market faster. Sierra Wireless has more than 1,300 employees globally and operates R&D centers in North America, Europe and Asia.

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