

AirLink® Complete Managing, Monitoring and Maintaining Your Devices Just Got Easier



AIRLINK
MANAGEMENT
SERVICE (ALMS)



OUT-OF-BAND
MANAGEMENT
(AirLink XR80 router only)

EXTENDED
WARRANTY

TECHNICAL
SUPPORT

AIRLINK® COMPLETE

What is AirLink Complete?

AirLink Complete is a subscription service that combines best-in-class network management software, industry-leading technical support and an extended warranty. It is a cost-effective way to ensure your mission critical infrastructure operates at peak efficiency.



AirLink Management Service

Sierra Wireless' AirLink Management Services (ALMS) software makes it easy to remotely deploy, monitor and maintain multiple routers and gateways. A single dashboard displays up-to-date information about all of your devices. You can easily manage your equipment, identify problems, reduce downtime, lower your cost of ownership and potentially take advantage of out-of-band management.



Technical Support

Get direct access to Technical Support provided by Sierra Wireless.

- 24/7/365 Tier 1 technical support from wireless experts via phone or online access
- Free firmware updates for the life of the device
- Free access to The Source for all technical documentation and software downloads
- Secure alternative access via out-of-band management, dependent on the router used
- AirLink Complete is available on all AirLink Routers & Gateways except the XR90 and MG90



Extended Warranty

Extend your hardware warranty – up to 5 years of coverage.



Out-of-Band Management

When you choose the XR80 router, it includes a dedicated cellular radio built into the chassis of the routers that have always-on access to ALMS, providing over-the-air out-of-band management access with your ongoing AirLink Complete subscription.



ACCELERATE DEPLOYMENTS

- No more heavily manual, device-by-device configuration and deployment
- Our device management software enables you to get multiple routers quickly working in the field.
- Easy-to-use configuration templates ensure each device is set-up consistently, to your requirements, and new devices can be simply added.



SIMPLIFY OPERATIONS

- Remotely monitor, manage, and upgrade your devices over-the-air, anytime, anywhere
- At-a-glance monitoring with drill-down capability helps you to pro-actively manage your devices.
- Software updates are received automatically and can be deployed to all your devices with one click.



REDUCE DOWNTIME

- Keep your devices operating at peak efficiency
- Access to wireless experts which means faster troubleshooting and problem-solving.
- The extended warranty option gives you peace of mind while lowering your total cost of ownership.

Sierra Wireless - Supporting Your Success

Sierra Wireless is committed to your success with these additional value added options:

- **Advanced Mobility Reporting** – Adding these pre-defined reports to your subscription provide insight into a range of telemetry data from AirLink routers and gateways.
- **Enhanced Carrier Connectivity** – Bundling Enhanced Carrier Connectivity (ECC) with our modules or routers simplifies and optimizes your North American deployment.



Visit the AirLink Services Portfolio page www.sierrawireless.com/products-and-solutions/routers-gateways/airlink-complete/ or email sales@sierrawireless.com for more information.

About Sierra Wireless

Sierra Wireless (NASDAQ: SWIR) (TSX: SW) is an IoT pioneer, empowering businesses and industries to transform and thrive in the connected economy. Customers Start with Sierra because we offer a device to cloud solution, comprised of embedded and networking solutions seamlessly integrated with our secure cloud and connectivity services. OEMs and enterprises worldwide rely on our expertise in delivering fully integrated solutions to reduce complexity, turn data into intelligence and get their connected products and services to market faster.

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