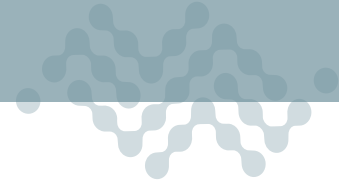


# Training Services



## SERVICE BENEFITS

- Full solution training
- Hands-on interaction
- Real-world scenarios
- Solution certification
- Best Practices

## FULL SOLUTION TRAINING

A significant benefit of the Sierra Wireless Training Service is the exposure to the complete Sierra Wireless solution. Most implementations begin with a specific set of business and technical criteria that drive adoption of a portion of the overall Sierra Wireless solution. Many customers who participate in the full solution training gain exposure to other solution components, and learn how those components can assist their organization with solving challenges that exist in other areas of operation. Additionally, attendees will learn of challenges that other organizations have encountered and how they overcame those challenges with Sierra Wireless.

## About Sierra Wireless

Sierra Wireless is building the Internet of Things with intelligent wireless solutions that empower organizations to innovate in the connected world. We offer the industry's most comprehensive portfolio of 2G, 3G, and 4G embedded modules and gateways, seamlessly integrated with our secure cloud and connectivity services. OEMs and enterprises worldwide trust our innovative solutions to get their connected products and services to market faster.

For more information, visit [www.sierrawireless.com](http://www.sierrawireless.com).

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## Overview

Sierra Wireless is the leader in wireless networking systems that provide organizations with secure, manageable end-to-end communications, addressing both mobile and fixed wireless communications needs. As a market leader, our Professional Services Team possesses a wealth of expertise in designing and implementing fixed and mobile enterprise networks in support of a wide array of enterprise applications and communications challenges.

Sierra Wireless offers world-class Professional Services to deliver on the promise of *always-on* wireless communications, enabling both fixed and mobile needs and applications.

The Sierra Wireless Professional Services team provides Training Services to provide complete AirLink solution training to our customers and partners. This service provides in-depth training on configuration, operations and management of our products and solution set.

## Service Description

Sophisticated information technology solutions present many challenges with respect to operating and managing post-implementation. As an organization's needs change, the Sierra Wireless solution can adapt to meet new and emerging challenges. Having the knowledge and understanding of the solution and the capabilities of the system beyond the initial implementation is key to capitalizing on the expansive capabilities that can be brought to bear.

The Sierra Wireless Professional Services team offers Training Services, designed to provide a customer or partner with a full and complete understanding of the Sierra Wireless solution set. Additionally, our Training Services can be tailored to very specific learning needs and objectives.

Sierra Wireless Training Services are provided in different formats that can be tailored, based on specific training needs. Training can be provided via interactive webinars, in on-site classrooms or at Sierra Wireless offices.

The Sierra Wireless training portfolio is designed to maximize learning through interactive discussion, real-world-based scenarios and hands-on experiences that leverage best practices and Sierra Wireless knowledge collected over hundreds of field implementations. Training Services also target different customer operational functions, such as information technology, field operations, fleet management, installation technicians and infrastructure management.

