System Audit Services

SERVICE BENEFITS

- Workflow Improvements
- New Best Practices
- New Product Feature Integration
- Enhanced Network Performance
- Existing Issue Identification
- Productivity Gains
- Future Planning
- Cost Management

AREAS OF AUDIT INCLUDE:

- Network Design
- Software Releases
- Workflow/Use Cases
- System Security
- Asset Inventory
- Future Growth
- Network Performance
- 802.11 Wireless Design
- WAN Switching
- Component Configurations
- Carrier Performance
- Recurring Financial Costs
- And Many Other Areas...

Overview

Sierra Wireless is the leader in wireless networking systems that provide organizations with secure, manageable end-to-end communications, addressing both mobile and fixed wireless communications needs. As a market leader, our Professional Services Team possesses a wealth of expertise in designing and implementing fixed and mobile enterprise networks in support of a wide array of enterprise applications and communications challenges.

Sierra Wireless offers world-class Professional Services to deliver on the promise of *always-on* wireless communications, enabling both fixed and mobile needs and applications.

The Sierra Wireless Professional Services team provides System Audit Services to provide customers with a health, performance and feature assessment of their current Sierra Wireless solution.

Service Description

Sophisticated information technology solutions should not be viewed as "static" infrastructure, as they must evolve over time to accommodate new use cases, technical requirements and operational objectives. Periodic reviews of the infrastructure, business requirements and use cases should be carried out to optimize and streamline the solution, ensuring that it meets the evolving requirements of the organization. Reviews should include carrier performance/coverage and recurring financial expenditures.

The Sierra Wireless Professional Services team offers System Audit services, which are designed to provide a comprehensive review of the implemented solution and provide recommendations on design/configuration modifications, new workflow strategies and new product features that can positively impact the solution performance or operational objectives. Often, organizations can realize performance improvements based on new best practices or software features that come available with new releases.

The System Audit service results in a comprehensive report, outlining all findings and providing recommendations to address any gaps. This report is then used as a "road-map" to address any identified issues, which may include some actions to be completed by customer staff. If any assistance is needed by the customer to address the findings, a follow-up Professional Services engagement may be purchased to assist in driving the recommendations to completion.