CUSTOMER CRITICAL CHALLENGE

To build cellular-enabled solutions for in-vehicle environments prone to extreme temperatures, vibration, and limited reception

SOLUTION

• Sierra Wireless AirPrime embedded wireless modules
• Open AT Application Framework

BENEFITS

• Rich capabilities in a small footprint
• Fast development and time-to-market
• Improved business flexibility

BACKGROUND

Hughes Telematics, Inc. (HTI) is a leader in implementing the next generation of connected services. The company offers a portfolio of location-based telematics services with two-way wireless connectivity for consumers, manufacturers, fleets and dealers.
Business Challenge

Consumers buying new vehicles have had a range of connectivity options for several years. For the drivers of the estimated 1.4 billion older vehicles now on the road worldwide, these services have been out of reach. HTI aims to change that with In-Drive®, an aftermarket telematics solution for in-vehicle safety, security, diagnostics and data services.

“With our connected vehicle concept, we have the opportunity to extend vehicle connectivity services and alerts to a market of over 250 million vehicles in the United States alone,” says Eric Berkobin, vice president of engineering and general manager of aftermarket products, HTI. “The solution can also improve vehicle safety by detecting crashes and assisting emergency service dispatchers.”

HTI can also couple In-Drive with partner offerings that leverage the vehicle data and communications to offer additional benefits to consumers. For example, HTI has a partnership with State Farm® to include In-Drive as part of State Farm’s Drive Safe & Save™, a program that offers policy holders discounted insurance rates based on safe driving.

Reliable two-way communications are central to all of these applications. To build cellular-enabled solutions for in-vehicle environments, additional factors must be considered such as extreme temperatures, vibration and limited reception.

“Cellular development is complex by nature,” says Berkobin. “Discovering bugs and fixes requires focused efforts, and it is important to find the right partner with people who have the expertise to understand the technical challenges and engineer solutions.”

Sierra Wireless AirPrime Solution

As a key component of the In-Drive solution, HTI uses the Sierra Wireless AirPrime embedded wireless modules. The modules feature the Open AT Application Framework including the world’s only operating system designed for machine-to-machine (M2M) application development. The Sierra Wireless solution combines application processing and communications processing in a single module, eliminating the need for a separate external processor and allowing HTI to build rich capabilities into a smaller footprint.
“When building a device that has to plug into the OBD-II port inside the cabin of a broad range of vehicles, it needs to be small,” says Berkobin. “We’ve been able to deliver the most powerful and versatile OBD-II device in the marketplace, while also keeping the device small and providing superior, innovative capabilities.”

The integrated solution also translates to a significant cost savings. “By sharing the computational power of the module, we save the cost of having to use another CPU or additional memory, as well as the cost of licensing another real-time operating system,” says Berkobin. “We can also benefit from Sierra Wireless’ over-the-air programming tools, using the same Open AT Application Framework to update application code that we use to update the module’s firmware.”

To provide GPS functionality, HTI uses the AirPrime extension module. Built upon SiRFstarIV™ GPS technology, the module provides a comprehensive, field-proven solution that integrates seamlessly with the AirPrime module. With a direct connection to the wireless module, a shared power supply, simplified software integration and no external components apart from the GPS antenna, it is much easier to integrate than standalone GPS solutions—accelerating HTI’s development times and speeding the product’s time to market.

**Business Flexibility**

The business agility of the comprehensive AirPrime roadmap can assist HTI as it plans its future road map. As HTI looks to expand into new markets and work with new carriers, Sierra Wireless can provide compatible cellular modules for CDMA, 2G, 3G and 4G solutions.

“Maintaining a flexible, agile telematics platform is crucial to our business and helping to innovate for our clients,” says Berkobin. “With Sierra Wireless, when we establish a relationship with another carrier, we can change modules with only nominal re-engineering of the platform. It significantly shortens what would otherwise be a one-year development cycle.”

The same flexibility also helps HTI plan its long-term shift from 2G to 3G or 4G services in the most cost-effective manner.

“As a technology innovator, we must stay ahead of the industry as it is continuously moving forward - from 2G to 3G or 4G, and beyond. Sierra Wireless can provide a compatible device, a development platform, and help us migrate to new technologies more nimbly.”
Results

Today, Sierra Wireless is helping HTI capture the potential market for aftermarket telematics services. The AirPrime modules provide:

- A reliable solution for demanding in-vehicle environments
- Smart features in a small, compact footprint
- Lower cost development with the Open AT Application Framework
- Fast time-to-market with a pre-integrated, pre-tested cellular and GPS
- Flexibility to capture new opportunities in any market, with any network operator

In addition, as HTI looks to expand its share of the in-vehicle telematics market, company leaders know Sierra Wireless will provide the ongoing support and expertise to meet the most challenging business and technical requirements.

About Sierra Wireless

Sierra Wireless is building the Internet of Things with intelligent wireless solutions that empower organizations to innovate in the connected world. We offer the industry’s most comprehensive portfolio of 2G, 3G, and 4G embedded modules and gateways, seamlessly integrated with our secure cloud and connectivity services. OEMs and enterprises worldwide trust our innovative solutions to get their connected products and services to market faster. Sierra Wireless has more than 950 employees globally and operates R&D centers in North America, Europe, and Asia.

For more information, visit www.sierrawireless.com.