



Delivering Guaranteed Connectivity for Mission-Critical Applications

Sierra Wireless Managed Connectivity Services

Wireless coverage throughout North America, ensuring managed connectivity for mission critical applications on a temporary, permanent or backup basis.

- Best Coverage with multiple operator selection on a single invoice with a single POC
- Resilient 4G-LTE advanced connectivity for remote/disaster/back up/primary
- Financing models that fit your budget Opex
- Quick set up with fully managed, rapid installation within days anywhere
- Peace of mind with remote support 24/7 telephone or email 365 days



MANAGED CONNECTIVITY SOLUTIONS

	PREMIUM	ESSENTIAL
4-point SLA - Availability, Performance, Latency, Mean Time to Restore	✓	✗
Professional Installation	✓	✓
Sierra Wireless Gateway (RV50X/MP70)	✓	✓
Firmware Update/Security Updates (OPEX models only)	✓	✓
Cross Carrier Pooling - Cross Data plan Pooling	✓	✓
Device Management - Monitoring/ Usage	✓	✓
Sierra Wireless - Dual SIM(Active/Passive)	✓	✓*
Wireless Antenna	Sierra MIMO	Sierra Paddles
Best Carrier Coverage Selection	✓	✓
Customer Care Center (365 days of year)	24/7 telephone/email	24/7 telephone/email
Onsite Support - Technician onsite	✓	✓
Truck Roll - Equipment Replacement	✓	✗*
Month-to-Month/6 Month/ 12Month/36 Month Contracts	✓	✓
Professional De-Installation	✗*	✗*
Device Warranty (3 years)**	✓	✓
Overage	\$15/GB	\$15/GB

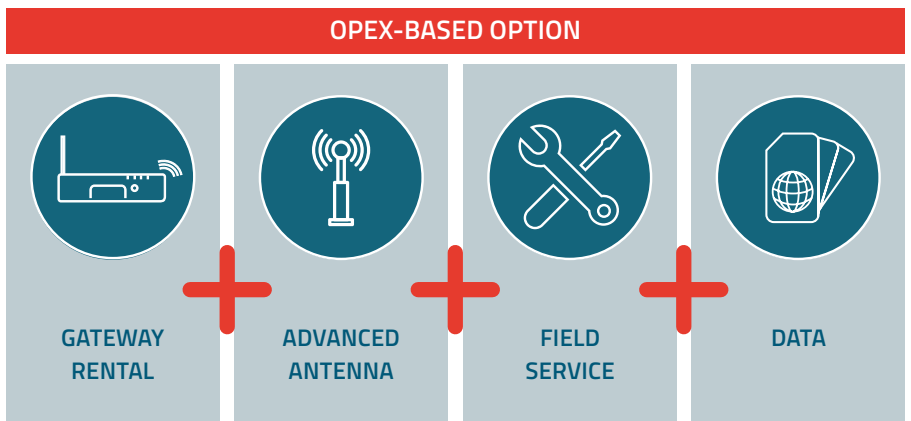
* Not included in price but for additional cost. ** Warranty for the life of the contract value of the opex model.



AirLink® MP70



AirLink® RV50



About Sierra Wireless

Sierra Wireless (NASDAQ: SWIR) (TSX: SW) is an IoT pioneer, empowering businesses and industries to transform and thrive in the connected economy. Customers Start with Sierra because we offer a device-to-cloud solution, comprised of embedded and networking solutions seamlessly integrated with our IoT services. OEMs and enterprises worldwide rely on our expertise in delivering fully integrated solutions to reduce complexity, turn data into intelligence and get their connected products and services to market faster. Sierra Wireless has more than 1,400 employees globally and operates R&D centers in North America, Europe and Asia. For more information, visit www.sierrawireless.com.

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